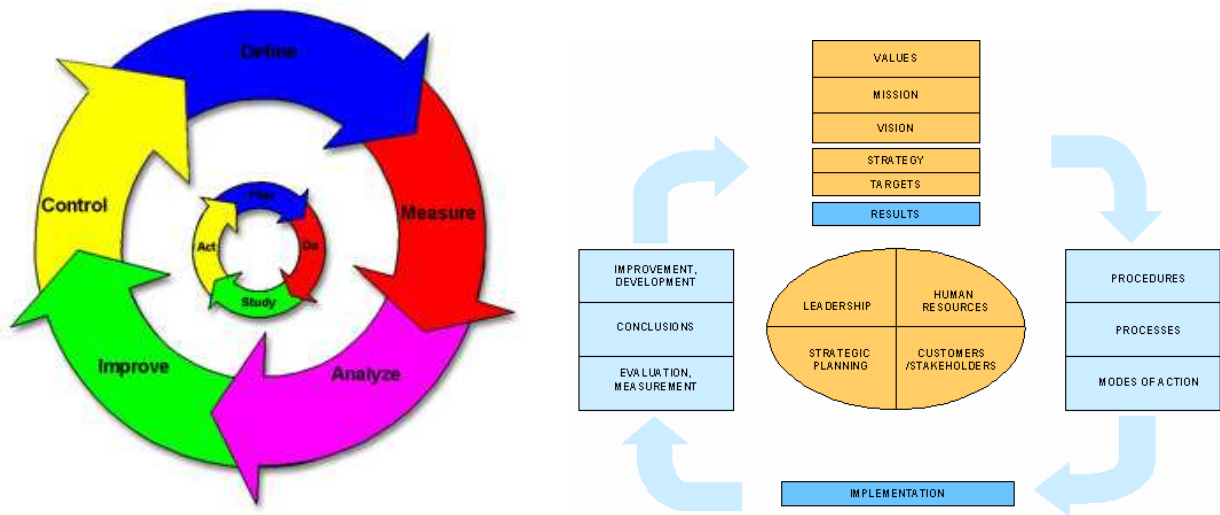


WORKSHOP
ON
**“TOTAL QUALITY MANAGEMENT TO IMPROVE
THE QUALITY OF HIGHER EDUCATION”**

Friday, April 15, 2011



RUKMINI DEVI INSTITUTE OF ADVANCED STUDIES

Category 'A' Institute, An ISO 9001:2008 Certified Institute

Approved by AICTE, HRD Ministry, Govt. of India

Affiliated to Guru Gobind Singh Indraprastha University, Delhi

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Member of AMDISA, AIMA, CSI

TOTAL QUALITY MANAGEMENT TO IMPROVE THE QUALITY OF HIGHER EDUCATION

Rukmini Devi Institute of Advanced Studies is organizing a Workshop on ***“TOTAL QUALITY MANAGEMENT TO IMPROVE THE QUALITY OF HIGHER EDUCATION”*** to be held on **Friday, April 15, 2011.**

OBJECTIVES

The objectives of the workshop are:

- To provide a forum to discuss research based knowledge among academicians, people from industry and practitioners on various issues related to the aforesaid theme.
- To discuss the issues of responsibilities of educational institutions and policymakers for practicing total quality management to improve the quality of education.
- To explore concepts and examples of good total quality management practices in ***developing, integrating*** and ***delivering*** education.
- To provide an opportunity to participants and solution providers to exchange views and ideas on how to add value in delivering education by using total quality management principles, approaches and practices.

KEY THRUST AREAS

The workshop would broadly address and provide training on ***Total Quality Management principles, different approaches, various practices in education, Competency Building, Team building, Total Performance Management, Productivity improvement, Building TQM workforce, Benchmarking***, etc.

REGISTRATION PROCESS

Registration for this workshop can be done by sending a duly filled Registration Form (*attached herewith*) along with the demand draft or cheque of Rs. 1,000/- (*per participant*) in favour of **Rukmini Devi Institute of Advanced Studies** payable at New Delhi. The **Last date for Registration** is **April 12, 2011.**

SCHEDULE OF THE WORKSHOP

Time	Events / Activities
09:10 am - 09:55 am	Registration
10:00 am - 10:30 am	Inaugural Session
10:30 am - 10:45 am	High Tea
10:45 am - 11:45 am	Technical Session – I
11:45 am - 12: 45 am	Technical Session – II
12:45 am - 02:00 pm	Technical Session – III
02:00 pm - 02:30 pm	Lunch
02:30 pm - 03:30 pm	Technical Session – IV
03:30 pm - 04:45 pm	Technical Session – V
04:45 pm - 05:00 pm	Vote of Thanks

PROGRAMME COMMITTEE

- PROGRAMME CHAIRMAN** - **Mr. Sundeep Kumar Mehta**
Director,
International Quality Management Systems
- PROGAMME DIRECTOR** - **Prof. Col. (Retd.) Mahander Singh**
Director General,
Rukmini Devi Institute of Advanced Studies
- CONVENER** - **Dr. Ashish Chandra**
Professor,
Rukmini Devi Institute of Advanced Studies

BRIEF BIO-SKETCH – Mr. S. K. MEHTA

The workshop will be conducted by Mr. Sundeep Kumar Mehta, an expert par excellence in this field. He leads a team of behavioral trainers with a mission towards Simplifying human processes, people management and performance enhancement. It acts as a catalyst enabling People and Organizations build and continuously enhance their competencies through knowledge management, organizational competence building potential development, nurturing the talent - a must asset in present business climate. He offers a spectrum of HR Services to the corporate world which include Training & Development, HR Audit & Research, Organization Development, Executive Search, Performance Management, Outsourced HR Services, HR Systems and Software, Strategic Business Planning, Quality Systems & ISO 9001:2000, Six Sigma, etc.

Mr. Mehta is an automobile engineer with Postgraduate diploma in Business Administration, Labour Laws, Management and Human Resource Management. Besides these he is qualified in Export & Marketing Management from IIFT New Delhi, certified to be a trainer in Business Process Reengineering from CSC, UK. As on today, he is advisor on HR & Business strategies with a number of corporate houses & business groups. He has till date to his credit over 350 training programmes. Current assignments include role of lead contributor in Strategic Transformation of Business Processes with focus on Human Resource Transformation,

Empowerment and Optimization of HR input costs, Organizational & Managerial compensation & Organizational Restructuring with Role Centric approach, Business Design & Development, Manpower planning, Performance management - KRAs, Appraisals, re-engineering and restructuring. His HR team consists of members from diverse professional and academic backgrounds. Team members have vast hands on experience in management of HRD systems in Indian Corporates as well as MNCs. His cross-functional and diverse exposure provides additional leverage to understand and support Business Case for Human Resource Development. He specializes in providing creative, focused, result-oriented, integrated practical solutions and options for developing Human Resources in the current dynamic business environment.

Mr. Mehta has worked extensively to redesign the organization for the attainment of the challenges of the competitive environment. It includes competency based management systems like, ***Restructuring, Tapping potential, Reengineering the people development process with organizations, Integrating HR policies with SBP, HR Planning & Forecasting, Transformational Leadership Building, Strategic Change Processes, Developing Job Descriptions, Psycho Profiling, etc.***

He has helped organizations to bring planned change, improvement of the quality of work life, increased productivity, adaptability and effectiveness. In many companies he act as chief operating strategist with a focus on the future agenda of the organization and having parallel responsibilities related to design and deliver business strategies for the future development of the organization.

FOR MORE INFORMATION

For any clarification / information please contact:

Dr. Ashish Chandra - (+91) – 9899092300

Visit at: www.rdias.ac.in/workshop