



RUKMINI DEVI
Institute of Advanced Studies

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CII Webinar on Kaizen Live from CII Gurgaon

Topic:	Online guest lecture for the students of MBA- Sem I & III, delivered by Mr. Gaurav Vats, Counselor, CII AVANTHA Centre for competitiveness for SME's
Date of event:	September 7, 2012; Time 2:30 p.m. to 4:00 p.m.
Aim of the Event:	The aim of this event was to give an exposure to students about Kaizen, which is a tool for improvement in various methods of managing the resources and which helps to improve our processes. It's use can improve our day to day working also.
Event Report in Brief :	<p>Mr. Gaurav Vats started the session with the introduction of Kaizen in which he covered the definition, purpose and scope.</p> <p>Mr. Vats then explained the application of Kaizen in business as well as in our daily life. He also spoke of the ways in which it can be useful in eliminating waste in all systems. In the sequence, Mr. Vats explained the formation of word Kaizen which is a combination of two Japanese words viz; Kai (Change) +Zen (Good/ For Better). It means continuous change for betterment.</p> <p>Then the need for Kaizen was explained as it can reduce the cost, improve the quality, improve delivery, improve morale of employees, reduce lead time and reduce the chances of accident. It is the need of time for the industry. Kaizen can be implemented in any organization by studying business process/ operations at micro level and identifying the waste in the system.</p> <p>The concept of 3M was also explained by Mr. Vats.</p> <p>Muri- Strain</p> <p>Mura- Inconsistency/ Imbalance</p>

Muda- Waste

So, Kaizen can eliminate the Muda (waste) related to manpower, machines, means, quality control and improvement in safety in the form of stock, transport, waiting time, operations, movements and inferior quality. These were explained with the help of various examples of real life.

In the end, the speaker explained about how to bring Kaizen culture in any organization. It is possible by encouragement of employees, training and development, and maintaining the quality of Kaizen. Managers should not search for excuses e.g. problem of funds, rigidness towards the policies, etc., but should be ready to accept the small ideas of subordinates for better implementation of Kaizen. Mr. Vats added what to do and what not to do for effective implementation of Kaizen.

It was a knowledgeable session wherein the speaker explained the small but relevant methods for improvement in working in organizations as well as in our day to day life.